Coastwide Community Care

Home Care Packages

This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below.

This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. Costs relating to exit amounts are not GST-free. For further information, please see the provider's full price list or contact the home care provider (details included below).

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual	\$10,271.10	\$18,063.85	\$39,310.50	\$59,593.55
Home care package funding	Per fortnight	\$393.96	\$692.86	\$1,507.80	\$2,285.78
Basic Daily Fee paid by you	Per fortnight	\$0	\$0	\$0	\$0

Note: you may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as at 1 July 2023. Further information about your contributions is available on My Aged Care.

Approach to Care Management

Coastwide Community Care is committed to providing personalised and comprehensive support to our valued consumers in the comfort of their own homes. Our approach to care management revolves around conducting thorough assessments to gain a deep understanding of their unique needs. Based on these assessments, we work closely with consumers and their families to develop customised care plans that prioritise their well-being and goals. Our dedicated team ensures smooth coordination of all aspects of care, fostering seamless communication and collaboration with consumers, their families, and healthcare professionals. We place a strong emphasis on quality assurance and continuous monitoring to deliver exceptional care that promotes independence, enhances quality of life, and builds lasting relationships based on trust and compassion.

		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$67.80	\$116.60	\$243.40	\$341.50
Fully managed by provider	Approx no. hours per fortnight	1	2	4	5

How the provider delivers services		Standard Hours	Non- Standard hours	Saturday	Sunday	Public Holiday
Personal Care (per hour)	By provider's staff	\$73	\$84	\$110	\$146	\$183
Nursing (per hour)	By provider's staff	\$121	\$139	\$182	\$242	\$303
Cleaning and household tasks (per hour)	By provider's staff	\$73	\$84	\$110	\$146	\$183
Light gardening (per hour)	Through other service provider	\$75	N/A	N/A	N/A	N/A
In-home respite (per hour)	By provider's staff	\$73	\$84	\$110	\$146	\$183

Cancellation Fee Policy – 48 hour's notice must be provided for cancelling service otherwise full service charges applies.

Other Costs		Level 1	Level 2	Level 3	Level 4	
Package Management	Per fortnight	\$54.90	\$100.90	\$189.40	\$276.20	
Maximum exit amount	Max. Total	0	0	0	0	
Staff travel costs to visit you	No	0	0	0	0	
Separate cost when you want to receive services from a different provider	Yes	We can engage external service and equipment providers and their costs will be taken out from the home care package or charged to consumer if sufficient funds not available from home care package balance				
Purchasing Processing Fee	No					
Travel – Use of Vehicle	Yes	\$1.35 Rate per Kilometer (travel with client)				

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